

Cyber Security Services

# Managed IT Services

powered by  WBM Technologies Inc.



## Designed to fit your needs

### A holistic approach to meet your technology needs.

We are always looking for ways to support building strong and resilient Alberta communities. We've developed a suite of Cyber Security & Managed IT Services to increase efficiency and gain a secure and controlled IT infrastructure.



## What are the benefits of our Managed IT Services?



### Predictable Spending

Take advantage of our unique monthly billing service to stay within your company budget and better manage your IT infrastructure and benefit from state-of-the-art technologies that are secure, up to date, and powerful.



### Increase efficiency & stay competitive

Get proactive solutions to improve business continuity. Employees will spend less time troubleshooting problems and will thank you for the increased server reliability.



### Focus on your core business

Let us help you determine your service needs and create a solution to address your complex IT requirements.



### Scalability

As your business grows, so will your IT needs. We can dynamically respond to changes in demand, so you won't have to worry about system downtime as your technology needs evolve.

Managed IT Services allow experts to handle the maintenance and repairs of IT operations without sacrificing quality along the way. They also allow you to proactively manage and monitor your systems to prevent network failures whenever possible.

With our Managed IT Services powered by WBM Technologies Inc., our members can consume enterprise-grade IT services. No matter the size of your organization, we'll design a solution that works for you. Enjoy the home-grown quality and convenience of managed IT services delivered locally.

**Talk to us about your risks and your security options.**

310.MUNI ■ [tech@abmunis.ca](mailto:tech@abmunis.ca) ■ [abmunis.ca](http://abmunis.ca)







**Everyone's success is unique to their goals.**

**We focus on understanding your needs and implementing the right information technology roadmap for your organization.**

Instead of opting for à la carte services that don't address your entire environment, talk to us about leveraging our services together. This way, nothing gets missed, and you benefit from our Managed IT Services that are far-reaching and holistic in their approach.

Here's a look at what WBM Technologies have helped their clients achieve:

-  **710%** Increase in Usage of Productivity Tools
-  **81%** Increase in Microsoft Teams Usage
-  **260%** Increase in Licensing ROI
-  **24 MINUTES** Reclaimed for Every User, Everyday

## Our Services

### End-User Technology Services

#### Managed Workstations *(billed per user)*

Benefit from a dedicated team of engineers who understand your environment and resolve issues more efficiently while we source, install, and manage each employee's workstation.

#### Technology Experience and Enablement *(billed per user)*

Help fuel your company's success through training and encourage rapid adoption of the unique applications that power your business.

#### Mobile Device Management *(billed per user)*

Experience optimized functionality and security while we provide the tools to manage and deploy mobile devices remotely.

#### Onsite Resources *(billed per resource)*

Enjoy the dual functionality of both remote and onsite IT support to help guide you along your business technology journey.

### Networking Services

#### Managed Switch *(billed per device)*

Improve reliability to boost productivity and bring your business up-to-date with the latest switch technologies, including advanced troubleshooting and reporting capabilities.

#### Managed Wireless Access Point *(billed per device)*

Allow your employees to work more freely on more wireless devices while we provide security and control.

#### Firewall Management *(billed per device)*

Combat threats and keep your business cyber-secure with our best-in-class line of defence and enterprise-grade security.

### Infrastructure Services

#### Managed Servers *(billed per device)*

Prevent most problems from happening and avoid the headaches associated with ageing infrastructure by trusting us to fully support your servers 24/7/365.

### Cloud Services

#### Managed M365 Software *(billed per user)*

Experience a seamless transition, improved productivity, and enhanced security and support while our Microsoft experts do the IT work. We backup your data so you never miss a beat.

#### Disaster Recovery Services *(billed per solution)*

Rest easy knowing you'll always have your data. This service includes disaster recovery management (billed per solution), cloud storage (billed per GB), cloud connect (billed per VM), and ram allocation (billed per GB).



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